

## SFU Community Trust

#130-8960 University High Street  
Monday - Friday 8:30am - 4:30pm  
p: 604-291-3000 e: Info@UniverCity.ca

## RCMP and Emergency Services

Emergencies - 911

Burnaby RCMP Main Detachment - 6355 Deer Lake Ave  
Burnaby p: 604-294-7922

## City of Burnaby

**Asphalt Pathways and Trails Within UniverCity** -  
Engineering General Enquiries p: 604-294-7460  
e: engineering@burnaby.ca

**Construction and/or Resident Noise & Inconvenience En-**  
**gineering** General Enquiries p: 604-294-7460  
e: engineering@burnaby.ca

Emergency Preparedness [http://www.burnaby.ca/  
City-Services/Public-Safety/Emergency-Program/Emer-](http://www.burnaby.ca/City-Services/Public-Safety/Emergency-Program/Emergency-Preparedness.html)  
[gency-Preparedness.html](http://www.burnaby.ca/City-Services/Public-Safety/Emergency-Program/Emergency-Preparedness.html)

**Public Landscaping** - (University Crescent street  
trees and boulevards) Engineering General Enquiries  
p: 604-294-7460 e: engineering@burnaby.ca

**Richard Bolton Park, Pathways and Garbages**  
Burnaby Parks, Recreation & Cultural Services  
p: 604-294-7206

**Street Parking** - Parking Bylaw Enforcement  
p: 604-570-3660

**Streets and Sidewalks** (University Crescent) -  
Engineering General Enquiries p: 604-294-7460  
e: engineering@burnaby.ca

**Traffic and Traffic Calming** - City Clerk (ask for Traffic  
Calming Petition Process) p: 604-294-7286 [www.burnaby.  
ca/City-Services/Roads---Traffic/Local-Area-Service.html](http://www.burnaby.ca/City-Services/Roads---Traffic/Local-Area-Service.html)

For Information about Burnaby Parks & Recreation  
Programs at UHE - contact Cameron Recreation Complex  
604-297-4456

**Waste and Recycling Programs** - (including Christmas  
Trees and Holiday Programs) [http://www.burnaby.ca/  
City-Services/Garbage---Recycling.html](http://www.burnaby.ca/City-Services/Garbage---Recycling.html)

## BC Transit/TransLink

**General Enquiries/Schedules/Compass Cards** - Transit  
Information p: 604-953-3333 [www.translink.ca](http://www.translink.ca)

**Compass Card Sales** - Nesters Market p: 604-298-1522  
e: info@nestersmarket.com

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[www.UniverCity.ca](http://www.UniverCity.ca)



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## Burnaby School District

**Enrollment/Registration**- Board office  
p: 604-296-6900 [www.sd41.bc.ca/schools/registration](http://www.sd41.bc.ca/schools/registration)

**University Highlands Elementary (UHE)**-  
p: 604-664-2030 <http://universityhighlands.sd41.bc.ca>

**UHE Gym Bookings** - SD41 Facilities Rentals  
p: 604-296-6904 e: facilityrentals@sd41.bc.ca

## Childcare

**UniverCity Childcare Centre** - Program Director  
Karen Vaughn p: 604-291-7366 e: uccpc@sfu.ca

**SFU Childcare Centre & UniverCity Childcare  
Centre Enrollment/Waitlist** - Kathy Hart  
p: 778-782-4569 e: ccsinfo@sfu.ca

**Verdant Early Childhood Centre** - Lead Teacher,  
Erica Ferrer p: 604-294-9181 e: verdant@sfu.ca

## Simon Fraser University

**Campus Roads, Traffic, & Weather** -24 Hour Road & Weather  
p: 604-444-4929 [www.sfu.ca/security/sfuroadconditions](http://www.sfu.ca/security/sfuroadconditions)

**Campus Security** - General Enquiries and Wildlife  
Sightings p: 778-782-3100

**Bear Bin Garbage/Recycling Pick-up** - Facilities Manage-  
ment General Office p: 778-782-3582 e: fs-general@sfu.ca

**Extra Parking/Parking Services** - (SFU Parking Lots) General  
Enquiries p: 778-782-5534 e: parking@sfu.ca

**Maintenance of SFU Streets (roadways, lamps, garbage, etc)**  
Facilities Management General Office p: 778-782-3582  
e: fs-general@sfu.ca / fm\_service\_desk@sfu.ca

**SFU Space and Town Square Bookings** - Meeting, Event, &  
Conference Services p: 778-782-4910 e: meetbby@sfu.ca

**Snow Removal** (High Street and Mews) - Facilities Manage-  
ment General Office p: 778-782-3582 e: fs-general@sfu.ca

**SFU 24 Hour Emergency Line** - 778-782-4500

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## Strata Lots (Property Management Company)

**Altaire** - Julie Landicho  
p: 604-681-6544 e: julie.landicho@martello-tra.com

**Altitude** - Branislav Celic  
p: 604-683-8900 e: branislav@fsresidential.com

**Aurora** - Axel Tjadin  
p: 604-273-1745 e: inquiries@century21pel.com

**CentreBlock** - Joe Vukelic  
p: 604-689-6997 e: Joe.Vukelic@fsresidential.com

**The Cornerstone** - Tina Ding  
p: 604-291-6878 e: cornerstone@rentmidwest.com

**Harmony** - Jon DeJardin  
p: 604-261-0285 e: harmonymanager@mac.com

**Highland House** - Joe Vukelic  
p: 604-689-6997 e: Joe.Vukelic@fsresidential.com

**HUB** - Joe Vukelic  
p: 604-689-6997 e: Joe.Vukelic@fsresidential.com

**Lift** - Ricky Leung  
p: 604-689-6963 e: ricky.leung@fsresidential.com

**Nest** - Kimberly Cheung  
p: 604-648-6306 e: kimberly.cheung@fsresidential.com

**Novo One** - Nauta Tokarczuk  
p: 604-466-7021 e: danuta@fraserproperty.ca

**Novo Two** - Gus Ramirez  
p: 604-331-4251 e: GRamirez@ranchogroup.com

**One University Crescent** - Gus Ramirez  
p: 604-331-4251 e: GRamirez@ranchogroup.com

**Origin** - Kimberly Cheung  
p: 604-648-6306 e: kimberly.cheung@fsresidential.com

**Serenity** - Carey Grandy  
p: 604-294-4141 e: managers@stratacomgmt.com

**Verdant** - Miguel Vivanco  
p: 604-685-3227 e: miguel@awmalliance.com

**Veritas** - Miguel Vivanco  
p: 604-685-3227 e: miguel@awmalliance.com

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## Retail and Commercial

**Retail and Commercial Space** - MacDonald Commercial  
p: 604-714-4765 e: bburrows@macrealty.com

**Parking in Cornerstone & The HUB** - Precise Parklink  
p: 1-888-783-7275 [www.PreciseParklink.com/content/ipass](http://www.PreciseParklink.com/content/ipass)

**Canada Post** - Nesters Market p: 604-298-1522  
e: info@nestersmarket.com

## Community Involvement

**SFU Community Association** - Charles Butterfield,  
Chair e: cbutterfield@me.com

## SFU Community Trust

**General Community Questions** - Front Desk  
p: 604-291-3000 e: Info@UniverCity.ca  
[www.UniverCity.ca](http://www.UniverCity.ca)

**Construction Activity** - Jacint Simon, Development Manager  
p: 604-291-5959 e: Simon@UniverCity.ca

**Gravel Pathways and Trails Within UniverCity** -  
Jacint Simon, Development Manager  
p: 604-291-5959 e: Simon@UniverCity.ca

**Planning and Design** - Dale Mikkelsen, Vice Presi-  
dent, Development  
p: 604-268-6649 e: Mikkelsen@UniverCity.ca

**Stormwater Ponds and Swales** - Jacint Simon,  
Development Manager  
p: 604-291-5959 e: Simon@UniverCity.ca

**Streets and Sidewalks** (University High Street, High-  
land Court, and Cornerstone Mews) - Jacint Simon,  
Development Manager  
p: 604-291-5959 e: Simon@UniverCity.ca

**Sustainability and Green Building** -  
Dale Mikkelsen, Vice President, Development  
p: 604-268-6649 e: Mikkelsen@UniverCity.ca

**Verdant Sales** - Pansy Hui, Manager, Communications  
p: 604-291-3000 e: Hui@UniverCity.ca