

## SFU Community Trust

#130-8960 University High Street  
Monday - Friday 8:30am - 4:30pm  
p: 604-291-3000 e: Info@UniverCity.ca

## RCMP and Emergency Services

Emergencies - 911

Burnaby RCMP Main Detachment - 6355 Deer Lake Ave  
Burnaby p: 604-646-9999

Lougheed Community Police Office - #178-9855 Austin  
Ave Burnaby p: 604-646-9559

## City of Burnaby

Asphalt Pathways and Trails Within UniverCity -  
Engineering General Enquiries p: 604-294-7460  
e: engineering@burnaby.ca

Construction and/or Resident Noise & Inconvenience  
Engineering General Enquiries p: 604-294-7460  
e: engineering@burnaby.ca

Emergency Preparedness [http://www.burnaby.ca/  
City-Services/Public-Safety/Emergency-Program/Emergency-Preparedness.html](http://www.burnaby.ca/City-Services/Public-Safety/Emergency-Program/Emergency-Preparedness.html)

Public Landscaping - (University Crescent street  
trees and boulevards) Engineering General Enquiries  
p: 604-294-7460 e: engineering@burnaby.ca

Richard Bolton Park & City Pathways  
Burnaby Parks, Recreation & Cultural Services  
p: 604-294-7450 e: parks@burnaby.ca

Street Parking - Parking Bylaw Enforcement  
[www.burnaby.ca/City-Services/Roads---Traffic/Parking.html](http://www.burnaby.ca/City-Services/Roads---Traffic/Parking.html)  
p: 604-570-3660

Streets and Sidewalks (University Crescent) -  
Engineering General Enquiries p: 604-294-7460  
e: engineering@burnaby.ca

Traffic and Traffic Calming - City Clerk (ask for Traffic  
Calming Petition Process) p: 604-294-7478 [www.burnaby.ca/  
City-Services/Roads---Traffic/Local-Area-Service.html](http://www.burnaby.ca/City-Services/Roads---Traffic/Local-Area-Service.html)

For Information about Burnaby Parks & Recreation Pro-  
grams at UHE - <http://burnaby.ca/webreg>  
p: 604-297-4456

Waste and Recycling Programs - (including Christmas  
Trees and Holiday Programs) [http://www.burnaby.ca/  
City-Services/Garbage---Recycling.html](http://www.burnaby.ca/City-Services/Garbage---Recycling.html)  
p: 604-294-7972

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[www.UniverCity.ca](http://www.UniverCity.ca)

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## BC Transit/TransLink

General Enquiries/Schedules/Compass Cards - Transit  
Information p: 604-953-3333 [www.translink.ca](http://www.translink.ca)

Compass Card Sales - Nesters Market p: 604-298-1522  
e: info@nestersmarket.com

## Burnaby School District

Enrollment/Registration- Board office  
p: 604-296-6900 [www.sd41.bc.ca/schools/registration](http://www.sd41.bc.ca/schools/registration)

University Highlands Elementary (UHE)-  
p: 604-296-9036 <http://universityhighlands.sd41.bc.ca>

UHE Gym Bookings - SD41 Facilities Rentals  
<http://www.sd41.bc.ca/services/facility-rentals>  
p: 604-296-6904 e: facilityrentals@sd41.bc.ca

## Childcare

UniverCity Childcare Centre - Program Director  
Jacky Hughes p: 604-291-7366 e: uccpc@sfu.ca

SFU Childcare Centre & UniverCity Childcare  
Centre Enrollment/Waitlist - Kathy Hart  
p: 778-782-4569 e: ccsinfo@sfu.ca

Verdant Early Childhood Centre - p: 604-294-9181  
e: verdant@sfu.ca

## Simon Fraser University

Campus Roads, Traffic, & Weather -24 Hour Road & Weather  
p: 604-444-4929 [www.sfu.ca/security/sfuroadconditions](http://www.sfu.ca/security/sfuroadconditions)

Campus Security - General Enquiries and Wildlife  
Sightings p: 778-782-3100

Bear Bin Garbage/Recycling Pick-up - Facilities Manage-  
ment General Office p: 778-782-3582 e: fs-general@sfu.ca

Extra Parking/Parking Services - (SFU Parking Lots) General  
Enquiries p: 778-782-5534 e: parking@sfu.ca

Maintenance of SFU Streets (roadways, lamps, garbage, etc)  
Facilities Management General Office p: 778-782-3582  
e: fs-general@sfu.ca / fm\_service\_desk@sfu.ca

SFU Space and Town Square Bookings - Meeting, Event, &  
Conference Services p: 778-782-4910 e: meetbby@sfu.ca

Snow Removal (High Street and Mews) - Facilities Manage-  
ment General Office p: 778-782-3582 e: fs-general@sfu.ca

SFU 24 Hour Emergency Line - 778-782-4500

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## Strata Lots (Property Management Company)

**Altaire** - Julie Landicho  
p: 604-681-6544 e: julie.landicho@martello-tra.com

**Altitude** - Kimberly Cheung  
p: 604-683-8900 e: kimberly@fsresidential.com

**Aurora** - David Distelmeyer  
p: 604-273-1745 e: inquiries@century21pel.com

**CentreBlock** - Simon Wang  
p: 778-358-5332 e: info@metrowestbc.com

**The Cornerstone** - Tina Ding  
p: 604-291-6878 e: cornerstone@rentmidwest.com

**Harmony** - Jon DeJardin  
p: 604-261-0285 e: harmonymanager@mac.com

**Highland House** - Linh Doyle  
p: 604-683-8900 e: linh.doyle@fsresidential.com

**HUB** - Linh Doyle  
p: 604-683-8900 e: linh.doyle@fsresidential.com

**Lift** - Henry Wang  
p: 604-648-6311 e: henry.hw.wang@fsresidential.com

**Nest** - Linh Doyle  
p: 604-683-8900 e: linh.doyle@fsresidential.com

**Novo One** - Nauta Tokarczuk  
p: 604-466-7021 e: danuta@fraserproperty.ca

**Novo Two** - Gus Ramirez  
p: 604-331-4251 e: GRamirez@ranchogroup.com

**One University Crescent** - Gus Ramirez  
p: 604-331-4251 e: GRamirez@ranchogroup.com

**Origin** - Linh Doyle  
p: 604-683-8900 e: linh.doyle@fsresidential.com

**Serenity** - Eran Roubini  
p: 604-294-4141 e: managers@stratacomgmt.com

**Verdant - Resales:** Miguel Vivanco  
p: 604-685-3227 e: miguel@awmalliance.com

**Verdant - Rentals:** Alex Anderson  
p: 604-684-4508 e: AAnderson@ranchogroup.com

**Veritas** - Miguel Vivanco  
p: 604-685-3227 e: miguel@awmalliance.com

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## Retail and Commercial

**Retail and Commercial Space** - MacDonald Commercial  
p: 604-714-4765 e: bburrows@macrealty.com

**Parking in The Cornerstone, The HUB & Centreblock**  
Precise Parklink p: 1-888-783-7275 info@preciseparklink.com  
[www.preciseparklink.com/monthly-parking-ipass](http://www.preciseparklink.com/monthly-parking-ipass)

**Canada Post** - Nesters Market p: 604-298-1522  
e: info@nestersmarket.com

## Community Involvement

**SFU Community Association** - Charles Butterfield,  
Chair e: cbutterfield@me.com

## SFU Community Trust

**General Community Questions** - Front Desk  
p: 604-291-3000 e: Info@UniverCity.ca  
[www.UniverCity.ca](http://www.UniverCity.ca)

**Construction Activity** - Danny Ross, Planning & Commu-  
nications Analyst p: 604-291-5959 e: Ross@UniverCity.ca

**Gravel Pathways and Trails Within UniverCity** -  
Danny Ross, Planning & Communications Analyst  
p: 604-291-5959 e: Ross@UniverCity.ca

**Planning and Design** - Dale Mikkelsen, Vice  
President, Development  
p: 604-268-6649 e: Mikkelsen@UniverCity.ca

**Stormwater Ponds and Swales** - Danny Ross, Planning  
& Communications Analyst  
p: 604-291-5959 e: Ross@UniverCity.ca

**Streets and Sidewalks** (University High Street, High-  
land Court, and Cornerstone Mews) - Danny Ross,  
Planning & Communications Analyst p: 604-291-5959 e:  
Ross@UniverCity.ca

**Sustainability and Green Building** -  
Dale Mikkelsen, Vice President, Development  
p: 604-268-6649 e: Mikkelsen@UniverCity.ca

**Verdant Sales** - Danny Ross, Planning & Commu-  
nications Analyst p: 604-291-5959 e: Ross@UniverCity.ca