

## SFU Community Trust

8971 Cornerstone Mews  
Monday - Friday 8:30am - 4:30pm  
p: 604-291-3000 e: [Info@UniverCity.ca](mailto:Info@UniverCity.ca)

## RCMP and Emergency Services

Emergencies - 911

Burnaby RCMP Main Detachment - 6355 Deer Lake Ave  
Burnaby p: 604-646-9999

Lougheed Community Police Office - #178-9855 Austin  
Ave Burnaby p: 604-646-9559

## City of Burnaby

Asphalt Pathways and Trails Within UniverCity  
Construction and/or Resident Noise & Inconvenience  
Public Landscaping (University Cres. streets & boulevards)  
University Crescent Streets and Sidewalks  
City Engineering department  
p: 604-294-7460 e: [engineering@burnaby.ca](mailto:engineering@burnaby.ca)

## Emergency Preparedness

p: 604-294-7097 e: [getprepared@burnaby.ca](mailto:getprepared@burnaby.ca)  
[http://www.burnaby.ca/City-Services/Public-Safety/  
Emergency-Program/Emergency-Preparedness.html](http://www.burnaby.ca/City-Services/Public-Safety/Emergency-Program/Emergency-Preparedness.html)

## Richard Bolton Park & City Pathways

Burnaby Parks, Recreation & Cultural Services  
p: 604-294-7450 e: [parks@burnaby.ca](mailto:parks@burnaby.ca)

## Street Parking - Parking Bylaw Enforcement

p: 604-570-3660  
[burnaby.ca/City-Services/Roads---Traffic/Parking.html](http://burnaby.ca/City-Services/Roads---Traffic/Parking.html)

Traffic and Traffic Calming - City Clerk (ask for Traffic  
Calming Petition Process) p: 604-294-7478  
[www.burnaby.ca/City-Services/Roads---Traffic/Local-Ar-  
ea-Service.html](http://www.burnaby.ca/City-Services/Roads---Traffic/Local-Area-Service.html)

For Information about Burnaby Parks & Recreation  
Programs at UHE  
p: 604-297-4456 <http://burnaby.ca/webreg>

Waste and Recycling Programs - (including Christmas  
Trees and Holiday Programs)

p: 604-294-7972  
[http://www.burnaby.ca/City-Services/Garbage---Recy-  
cling.html](http://www.burnaby.ca/City-Services/Garbage---Recycling.html)

## BC Transit/TransLink

General Enquiries/Schedules/Compass Cards - Transit  
Information p: 604-953-3333 [www.translink.ca](http://www.translink.ca)

Compass Card Sales - Nesters Market p: 604-298-1522

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[www.UniverCity.ca](http://www.UniverCity.ca)

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## Burnaby School District

Enrollment/Registration- Board office  
p: 604-296-6900 [www.sd41.bc.ca/schools/registration](http://www.sd41.bc.ca/schools/registration)

## University Highlands Elementary

p: 604-296-9036 <http://universityhighlands.sd41.bc.ca>

## UHE Gym Bookings

SD41 Facilities Rentals  
p: 604-296-6904 e: [facilityrentals@sd41.bc.ca](mailto:facilityrentals@sd41.bc.ca)  
[www.sd41.bc.ca/services/facility-rentals](http://www.sd41.bc.ca/services/facility-rentals)

## Childcare

### UniverCity Childcare Centre

Program Director Jacky Hughes  
p: 604-291-7366 e: [uccpc@sfu.ca](mailto:uccpc@sfu.ca)

### SFU Childcare Centre & UniverCity Childcare

Centre Enrollment/Waitlist - Kathy Hart  
p: 778-782-4569 e: [ccsinfo@sfu.ca](mailto:ccsinfo@sfu.ca)

### Verdant Early Childhood Centre

p: 604-294-9181 e: [verdant@sfu.ca](mailto:verdant@sfu.ca)

## Simon Fraser University

SFU 24 Hour Emergency Line  
778-782-4500

## Campus Roads, Traffic, & Weather 24 Road and Weather Updates

p: 604-444-4929  
[www.sfu.ca/security/sfuroadconditions](http://www.sfu.ca/security/sfuroadconditions)

## Campus Security - General Enquiries & Wildlife Sightings

p: 778-782-3100

## Bear Bin Garbage/Recycling Pick-up

Maintenance of SFU Streets (roadways, lamps, garbage)  
Snow Removal (SFU and City streets)

Facilities Management Office  
p: 778-782-3582 e: [fs-general@sfu.ca](mailto:fs-general@sfu.ca)

## Extra Parking/Parking Services - (SFU Parking Lots)

p: 778-782-5534 e: [parking@sfu.ca](mailto:parking@sfu.ca)

## SFU Space and Town Square Bookings

Meeting, Event, & Conference Services p: 778-782-4910  
e: [meetbby@sfu.ca](mailto:meetbby@sfu.ca)

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## Strata Lots (Property Management Company)

**Altaire** - Julie Landicho

p: 604-681-6544 e: [julie.landicho@martello-tra.com](mailto:julie.landicho@martello-tra.com)

**Altitude** - Dan Cathcart

p: 604-331-4249 e: [dcathcart@ranchogroup.com](mailto:dcathcart@ranchogroup.com)

**Aurora** - Geoff Brennan

p: 778-689-6200 e: [Gb2371@telus.net](mailto:Gb2371@telus.net)

**CentreBlock** - Simon Wang

p: 778-358-5332 e: [info@metrowestbs.com](mailto:info@metrowestbs.com)

**The Cornerstone** - Tina Ding

p: 604-291-6878 e: [cornerstone@rentmidwest.com](mailto:cornerstone@rentmidwest.com)

**Harmony** - Jon DeJardin

p: 604-261-0285 e: [harmonymanager@mac.com](mailto:harmonymanager@mac.com)

**Highland House** - Peter Chan

p: 604-683-8900 e: [peter.chan@fsresidential.com](mailto:peter.chan@fsresidential.com)

**HUB** - Simon Wang

p: 778-358-5332 e: [info@metrowestbs.com](mailto:info@metrowestbs.com)

**Lift** - Henry Wang

p: 604-648-6311 e: [henry.hw.wang@fsresidential.com](mailto:henry.hw.wang@fsresidential.com)

**Nest** - Henry Wang

p: 604-648-6311 e: [henry.hw.wang@fsresidential.com](mailto:henry.hw.wang@fsresidential.com)

**Novo One** - Jeff Sandison

p: 604-685-8830 e: [jeff@quaypacific.com](mailto:jeff@quaypacific.com)

**Novo Two** - Gus Ramirez

p: 604-331-4251 e: [GRamirez@ranchogroup.com](mailto:GRamirez@ranchogroup.com)

**One University Crescent** - Gus Ramirez

p: 604-331-4251 e: [GRamirez@ranchogroup.com](mailto:GRamirez@ranchogroup.com)

**Origin** - Linh Doyle

p: 604-683-8900 e: [linh.doyle@fsresidential.com](mailto:linh.doyle@fsresidential.com)

**Serenity** - Eran Roubini

p: 604-294-4141 e: [managers@stratacomgmt.com](mailto:managers@stratacomgmt.com)

**Verdant - Resales**: Dan Cathcart

p: 604-331-4249 e: [dcathcart@ranchogroup.com](mailto:dcathcart@ranchogroup.com)

**Verdant - Rentals**: Alex Anderson

p: 604-684-4508 e: [AAnderson@ranchogroup.com](mailto:AAnderson@ranchogroup.com)

**Veritas** - Andre Solorzano

p: 778-383-6818 e: [andre@awmalliance.com](mailto:andre@awmalliance.com)

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## Retail and Commercial

**Retail and Commercial Space**

MacDonald Commercial

p: 604-714-4765 e: [bburrows@macrealty.com](mailto:bburrows@macrealty.com)

**Parking in The Cornerstone, The HUB & Centreblock**

Precise Parklink

p: 604-235-1380 [precisebc@precisebi.com](mailto:precisebc@precisebi.com)

**Canada Post** - Nesters Market

p: 604-298-1522 e: [info@nestersmarket.com](mailto:info@nestersmarket.com)

## Community Involvement

**UniverCity Community Association**

[UniverCityCommunity@gmail.com](mailto:UniverCityCommunity@gmail.com)

[univercity.ca/the-community/univercity-community-association/](http://univercity.ca/the-community/univercity-community-association/)

## SFU Community Trust

**General Community Questions**

**Sign up for the Community Email Newsletter**

**Sign up or renewal of UniverCity community card**

p: 604-291-3000 e: [Info@UniverCity.ca](mailto:Info@UniverCity.ca)

**Construction Activity**

**Gravel Pathways and Trails Within UniverCity**

**Stormwater Ponds and Swales**

**Streets and Sidewalks** (University High Street, Highland Court, and western portion of University Crescent)

**Verdant ReSales**

Danny Ross, Planning & Communications Analyst

p: 604-291-5959 e: [Ross@UniverCity.ca](mailto:Ross@UniverCity.ca)

**Planning and Design**

**Sustainability and Green Building**

Dale Mikkelsen, Vice President, Development

p: 604-268-6649 e: [Mikkelsen@UniverCity.ca](mailto:Mikkelsen@UniverCity.ca)